

End of Life Notification

S-VRMD3-HDX

This notification is to inform you that the following products have now transitioned to “End Of Life” status and are no longer available to purchase after the current stock runs out.

1.1 Affected Products

EOL Part Numbers	Description
S-VRMD3-HDX	Mini Dome Camera

1.2 EOL Reason

The camera sensor and DSP are both EOL.

1.3 Proposed Product End of Support Period (EoS)

End of support for the product is one year from this notification, unless specific previous agreements are in place. These will be handled on a case by case basis.

1.4 Replacement Product Details

Replacement Product	Description
SY-VRD3-LLX	Mini Dome Camera

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	20 December 2015
Last Time Buy (LTB) Date	May 2016
End of Service (EoS)	Synectics Standard Warranty

1.6 Restriction of New Parts

The S-VRD3-LLX unit’s housing is smaller than the unit it replaces. This means it requires different accessories, such as the In Ceiling Mount. All accessories for the SY-VRD range start with SY-VRD-xxx. For example, SY-VRD-ICM is the In Ceiling Mount.

1.7 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.